



**PAIA - The Promotion of Access to Information Act**

and

**POPI - The Protection of Personal Information Act**

**THE REGULATION OF YOUR PERSONAL INFORMATION - PAIA and POPI**

The Promotion of Access to Information Act (PAIA) was passed to give effect to the constitutional right of access to information that is held by a private or public body and that is required for the exercise or protection of any rights.

The Protection of Personal Information Act (POPI) was enacted to give effect to the constitutional right to privacy by promoting the protection of personal information when processed by public or private bodies.

**ACCESS TO YOUR PERSONAL INFORMATION / ACCESSING THE BUYER OR SELLER'S INFORMATION**

Both Acts allow E-Comm Auctions (Pty) Ltd consumers to access certain information.

PAIA makes provision for consumers to access to their own information in the possession or under the control of E-Comm Auctions (Pty) Ltd. Consumers may also request access to the information of the buyer or seller in the event that:

- The buyer or seller is no longer contactable pursuant to a sale or purchase;
- Where the buyer or seller is not fulfilling their obligations in terms of a sale;
- Where the buyer or seller is acting illegally or fraudulently.

**In terms of the POPI Act, E-Comm Auctions (Pty) Ltd consumers may specifically request:**

- Confirmation of whether or not E-Comm Auctions (Pty) Ltd holds any personal information regarding the consumer;
- A record or a description of the personal information about the consumer including information about all third parties who have had access to that information.

**E-Comm Auctions (Pty) Ltd consumers can contact us to request access to information:**

Postal Address: Postnet Suite 3069, Private Bag X82245, Waterfall Mall,  
Rustenburg,0300

Physical Address: Azanza Str, Rustenburg, 0299

Telephone: +27 61 529 7080

Email: [admin@ecommauctions.co.za](mailto:admin@ecommauctions.co.za)

**Please note** that all E-Comm Auctions (Pty) Ltd customers are allowed access to

their own information without having to use the request for access to information procedure as set out in the Promotion of Access to Information Act, including, but not limited to:

- Account information
- Personal records
- Records of email correspondence

A request made for access to any information other than that specified above, any information of another buyer or seller or any information in terms of the POPI Act, must be made in accordance with the access to information procedure as set out in the Promotion of Access to Information Act.

E-Comm Auctions (Pty) Ltd customers can contact us to request access to their own information. (Please note that there may be administration costs associated with the retrieval of certain types of information.)

For full details on the "popi" act, please click on the link below :-

<https://popia.co.za/>